

IMPORTANT INFORMATION ABOUT YOUR WATER ACCOUNT

In accordance with Governor Newsom's Executive Order N-42-20, San Gabriel Valley Water Company has temporarily suspended shutting off water service for non-payment while the Order is in effect.

San Gabriel Valley Water Company is providing this notice as a reminder that customers are still responsible for payment of all water charges. If bills for service are not paid, account balances will continue to increase and full payment of all past due amounts will be required to avoid termination of service once the Governor's Order is lifted.

In order to avoid accumulating a very large past due balance that may prove difficult to pay when the Governor's order is lifted, San Gabriel Valley Water Company encourages customers affected by the current COVID-19 pandemic to contact our customer service department to discuss payment options and payment plans to make payment of overdue account balances more manageable.

We recognize that many of our customers are struggling through these unprecedented times, and we are here to help. Please contact our Commercial Office at 626-448-6183 to discuss ways we can assist you with your account balance.

