



San Gabriel Valley Water Company Customers,

San Gabriel Valley Water Company is excited to announce that **beginning July 1, 2023** we now have a new and improved bill pay service for paying your water bill, powered by InvoiceCloud. With simple and secure navigation, you can pay the way that's most convenient for you – online, by phone, or by text, anytime, 24/7.

Features available, July 1, 2023:

- Pay your bill anytime, 24/7, via an easy-to-use online portal
- Manage your account and view up to two years of payment history
- Receive email reminders when your bill is ready, when a scheduled payment is pending and a confirmation after making a payment
- Set it and forget it with AutoPay - save time and avoid late or missed payments
- On the go? Use Pay by Text to get text notifications about your bill and have the option to pay through text message with your default payment method
- View pdf copies of your bill
- Prefer to pay by phone? Call **877-274-8419** to make a payment with our automated phone system



Customers currently enrolled with Paymentus (a third party service that allows payment with a credit/debit or eCheck online):

If you are currently enrolled in AutoPay with Paymentus, **you will need to re-register for AutoPay and provide your card information again.** If you would like to view your bill online, or view past invoices, you will need to re-register with the new payment system.

Please visit **www.sgvwater.com** on or after **July 1, 2023** to sign up for pay by text, automatic payments, or to view a copy of your bill.

If you have any questions regarding the new payment service, please call us at 626-448-6183.

Thank you,
San Gabriel Valley Water Company